## **Building Partnerships**

contractor operating mainly in the North of England. Established in 1991, we have built a strong reputation with clients based on delivery of high quality, value for money services.

We provide a wide range of Disabled Adaptations works from access ramps to design and installation of low-level

## Our services cover:

Installation of grab rails

Installation of widened doors - in wood and uPVC

Installation of walk-in and low level access baths.

and hinged arm supports





## At DLP we:

Carry out all works with minimal disruption & in a tidy manner

Complete all works within agreed schedules

Use thoughtfully designed, high quality, modern products which are both durable and reliable

Design and install (or just install where required) services through experienced staff who are used to dealing with Local Authorities, Social Landlords and Healthcare **Professionals** 

Carry out works through staff who are experienced in working with tenants with a wide range of disabilities and age-related needs

Provide guarantees on work undertaken and warranties on installed equipment

> Provide tenants with access to after-care services delivered by DLPís own Customer Care team

Provide tenants with advice and training in how to operate installed equipment and a detailed, easy-to-read **Operating Manual** 







We pride ourselves on responsive, customer focused service which achieves minimal disruption. We believe that our customer care and after-care programmes are unmatched by others in the industry and will be delighted to talk further to you about servicing your tenant needs.

"DLP have consistently achieved a good standard of work and have performed well, meeting timescales whilst also achieving a high level of client satisfaction. In consequence of this, I have no hesitation in recommending this company to you for works of a similar nature."

**Trafford Borough Council.** 

"The two men were so pleasant and likeable and did a wonderful job, leaving everywhere so tidy. I just want you to know how I appreciate all your company has done for me to make my life so much easier."

Mrs B, Urmston.

"We have found the company to be responsive, caring and proficient. The teams used to complete these projects have the correct skills and show high levels of customer care."

Rishworth Design Associates, Stockport.

## For further information contact our specialist Disabled Adaptations team on:

tel: 0161 736 1637 *or* 0161 736 2833 fax: 0161 737 8553 email: disabledadaptations@dlpservices.com www.dlpservices.com

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